

What does the Employer Appeals Advisor Branch (EAAB) do?

The Employer Appeals Advisor Branch is focused on early resolution on disagreement between employers and the Workers' Compensation Board (WCB). We provide the following services to employers:

- **Support and Advice** – Review WCB claim or account decisions and provide confidential advice on rights and responsibilities (e.g. accident reporting, obligation to reinstate, and return to work), appeals and options.
- **Education** – We will meet with your staff to proactively discuss your day-to-day needs regarding interpreting WCB legislation, policy and procedures. We also conduct educational seminars to inform and educate employers about their rights under the *Workers' Compensation Act*.
- **Submissions and Representation** – Provide formal representation for employers at all levels of appeal (WCB Customer Service, the Dispute Resolution and Decision Review Body, and the Appeals Commission).

Independent from the Workers' Compensation Board

The Employer Appeals Advisor Branch was created on December 1, 2018, through legislation following a government review of the Workers' Compensation Board of Alberta. We are completely independent from the WCB, allowing us to advise employers in confidence.

Expertise in WCB Legislation and Policy

We have over 30 years of in-house expertise combined. Our advisors are skilled in interpreting WCB legislation, as well as policy and procedures, to ensure the correct decisions have been made. If you want to appeal a decision, we are here to represent you at both the Dispute Resolution and Decision Review Body (first level of appeal) and Appeals Commission (second level of appeal). We will write submissions (arguments) on your behalf and attend hearings with you.

No fees for services

The services of the Employer Appeals Advisor Branch are at no additional cost to employers. Our office is funded through the WCB accident fund.

Which employers qualify for our services?

There is no size limit or restriction. We will customize our services to balance the individual employer's need versus the need for all employers to have access to our services.

We are here to help

Please contact us if you require assistance.

Independent. Expert. Free of Charge.

